Trusted Advisor Program

Your team of experts on demand.

What is the Trusted Advisor Program?

The Trusted Advisor Program (TAP) is a subscription-based service that delivers on-demand access to specialists across multiple disciplines. From IT infrastructure reviews to scaling your AWS setup to assessing AI capabilities, our team of trusted advisors provides ongoing support and custom solutions tailored to your business.

Here's what you can expect:

An experienced, trusted advisor passionate about getting to know your business and always having your best interests in mind.

A team of experts across multiple fields—strategy, technology, AI, operations, and more.

Consulting service hours that you can use to support a wide variety of activities.

Monthly insights to keep you ahead of the curve, including KPIs and business updates.

Every client is unique, so let's chat and come up with a custom quote that fits your needs.

How it Works:

1. **Client Consultation:** A meeting to get introduced, get a feel for the support you need, and align you with the best Advisor.
2. **Advisor Introduction:** Introduction meeting between you and your Advisor to set the onboarding schedule.
3. **Onboarding Sessions:** Sessions between you and your Advisor to better understand your business and its leaders.
4. **Subject Matter Expert (SME) Introductions:** Introduction meetings with relevant SMEs based on information gathered during onboarding.
5. **Ongoing support:** Continuous access to our team, with monthly newsletter updates on progress and KPIs that show the tangible results delivered.

Your Advisor's Profile

- 8+ years of consulting experience
- Hands on experience driving complex IT programs
- Passionate about getting to know your business and helping you succeed
- Experts at managing through ambiguity and uncertainty

Contact Us

📞 888-369-1159

✉️ hello@1159.ai

The Details
TAP-ping into your team of experts.

TECHNOLOGY SERVICES

- **Application Development**
  - DevOps Integration: Implement DevOps best practices, using IAC tools like CDK to streamline development and deployment.
  - Security: Enhance application security through IAM best practices, Secrets Manager, and security scans using AWS tools like Macie and Security Hub.
  - Monitoring & Observability: Provide governance with tools like MontyCloud, while CloudWatch manages logging, alerts, and dashboards for comprehensive system visibility.
  - Maintenance: Oversee and manage production environments for lean operations
- **GenAI & Machine Learning**
  - Computer Vision: Leverage Bedrock for advanced image and video processing.
  - Intelligent Document Processing: Use Bedrock, Textract, Rekognition, and OpenSearch for document automation and Knowledge Base creation.
  - ChatBots: Build conversational AI solutions with Bedrock, AppSync, and Cognito.
- **Migration & Modernization**
  - Application Modernization: Transition legacy applications to the cloud with containerization using Amazon ECS, EKS, and machine learning-driven Bedrock solutions, reducing tech debt and supporting application updates.
  - AWS Onboarding: Set up foundational AWS infrastructure using Organizations, IAM Identity Center, Landing Zone Accelerator, Control Tower, and MontyCloud.
  - WAFR & Remediation: Implement WAFR and AWS Organizations for risk assessment and remediation planning.
  - Serverless Modernization: Utilize serverless solutions like AWS Lambda and Aurora Serverless for accelerated development, scalability, and reduced time to market.

BUSINESS SERVICES

- **Cost Optimization**
  - Reduce operational expenses, create cost savings plans with AWS Cost Explorer & AWS Budgets, and leverage our Trusted Advisors to optimize solutions across IT and cloud infrastructure.
- **Skills Development**
  - Provide structured guidance on AWS certifications, training programs, and essential cloud knowledge.
- **Change Management**
  - Assist organizations in adopting cloud technologies with a strategic approach to people, culture, and communication to drive cultural shifts and secure employee buy-in.
- **Technology Strategy and Implementation**
  - Offer guidance to align cloud and IT strategies with business goals, including migration roadmaps and best practices for successful implementation.

to learn more, visit 1159.ai/trusted-advisor-program